Combat Headquarters (CHQ) Terms and Conditions

1. Ticket Sales, Livestream, and Refund Policy

Ticket Pricing:

Tickets for Combat Headquarters (CHQ) events, including in-person and livestream payper-view (PPV) options, are priced based on availability and demand. Discounts may be offered during promotional periods and are subject to change without notice. All sales are final once completed.

Livestream Pay-Per-View:

Livestream PPV access is available for select CHQ events. Upon purchase, you will receive a unique access link. This link is non-transferable and valid only for the specified event. Sharing or distributing the link is strictly prohibited and may result in access being revoked without a refund.

Refunds and Cancellations:

Refunds for in-person tickets are provided only if an event is canceled or significantly rescheduled. For livestream PPV events, refunds will be issued only in cases of technical issues on our end that prevent access to the stream. If an event is postponed, your ticket or PPV access will be honored on the new date. Refund requests must be made within 7 days of the announcement of cancellation or rescheduling. To request a refund, please contact us at info@CHQMMA.com.

All Matches are Subject to Change:

Combat Headquarters (CHQ) reserves the right to modify the event lineup, including changes to matches, fighters, or schedule, without prior notice. All tickets purchased are final and non-refundable in cases of lineup changes.

2. Code of Conduct

Spectator Conduct:

All attendees must respect fellow spectators, participants, and event staff. Disruptive behavior, including but not limited to physical altercations, harassment, or the use of offensive language, will not be tolerated and may result in ejection from the event without a refund. The following items are prohibited: outside alcohol, weapons, drugs, and any other items deemed dangerous or inappropriate by security staff.

Livestream Conduct:

Participants in the livestream chat or comments section are expected to adhere to respectful behavior, similar to the conduct expected at in-person events. Offensive language, harassment, or disruptive behavior in the livestream will result in immediate removal from the stream without a refund.

Fighter Conduct:

All fighters must adhere to the rules and regulations of the event, both in and out of the ring. Any misconduct, such as unsportsmanlike behavior, use of prohibited substances, or violation of fight rules, may result in penalties, including disqualification or suspension from future events.

3. Privacy Policy

Data Collection:

Combat Headquarters (CHQ) collects personal information such as name, email address, and payment details when you purchase tickets, register for events, or contact us through the website. This information is used solely for the purposes of processing transactions, improving our services, and communicating with you about upcoming events.

Livestream Data Collection:

When purchasing access to a livestream PPV event, we may collect additional data such as your viewing habits, device information, and location to improve our services and enhance the viewing experience. This data will be handled in accordance with our privacy standards.

Third-Party Sharing:

Your personal information will not be sold, rented, or shared with third parties except as necessary to process your transactions (e.g., payment processors) or comply with legal obligations. We may use third-party services for marketing and advertising but will ensure they adhere to strict confidentiality standards.

4. Liability Waiver

Participant Waiver:

All fighters and participants in Combat Headquarters (CHQ) events must sign a liability waiver acknowledging the inherent risks of participating in combat sports. By signing the waiver, participants agree to release and hold harmless Combat Headquarters (CHQ), its staff, and affiliates from any and all injuries, losses, or damages that may occur during the event.

Spectator Liability:

Combat Headquarters (CHQ) is not responsible for any injuries, damages, or losses sustained by spectators before, during, or after the event. Attendance at CHQ events is at your own risk, and by attending, you agree to this waiver of liability.

5. Media & Photography Policy

Media Rights:

By attending or participating in Combat Headquarters (CHQ) events, you grant CHQ the right to use any photographs, video recordings, or other media captured during the event for promotional purposes, including but not limited to social media, advertising, and future event promotions.

Livestream Media Rights:

By purchasing access to a livestream PPV event, you grant Combat Headquarters (CHQ) the right to capture and broadcast the event, including any footage that may include your likeness or participation. The livestream may be recorded and used for future promotional purposes. Unauthorized recording or rebroadcasting of the livestream is prohibited.

Restrictions:

Spectators are welcome to take photos and videos for personal use. However, the sale or commercial use of any images or recordings taken at the event without prior written consent from CHQ is strictly prohibited.

6. Sponsorship & Advertising Policy

Sponsorship Agreement:

Sponsorship packages for Combat Headquarters (CHQ) events include various benefits such as brand exposure, VIP tickets, and more. All sponsorship agreements are to be fulfilled as specified in the sponsorship contract. CHQ reserves the right to terminate a sponsorship agreement if the sponsor engages in activities that are deemed harmful or contrary to the mission and values of CHQ.

Livestream Sponsorship:

Sponsorship opportunities may include brand exposure during the livestream of CHQ events. Advertisements will be shown to viewers during breaks or as overlays during the event. All sponsorship agreements for livestream events will follow the same guidelines as in-person events, with content subject to approval by CHQ.

Advertising Guidelines:

Advertisements displayed at CHQ events or on the CHQ website must meet our content standards. We do not accept ads that promote illegal activities, discrimination, or content that may be deemed offensive or inappropriate. All ads must be approved by CHQ prior to publication.

7. Health & Safety Policy

COVID-19 Protocols:

Combat Headquarters (CHQ) is committed to providing a safe environment for all attendees. We follow all local health guidelines, which may include mask mandates, vaccination or negative COVID-19 test requirements, and enhanced sanitization protocols. Attendees are required to comply with these measures as a condition of entry.

Emergency Procedures:

In case of an emergency during the event, please follow the instructions of event staff and security personnel. Emergency exits are clearly marked, and a first aid station is available on-site. In the event of a serious incident, contact event staff immediately for assistance.

8. Age Restrictions

Event Admission:

Combat Headquarters (CHQ) events may have age restrictions depending on the nature of the event. Some events are restricted to attendees 18 years and older, while others may allow minors with parental consent. Please check the event details for specific age requirements. IDs may be checked at the door, and anyone found to be underage without proper consent will be denied entry without a refund.

9. Dispute Resolution

Dispute Resolution Process:

Any disputes arising from these terms and conditions or your use of the CHQ website or events will be resolved through mediation or arbitration, as determined by CHQ. The governing law will be the state law of the location where the event is held. Any disputes will be subject to the jurisdiction of the courts in the state where the event occurs.

10. Modification of Terms

Changes to Terms:

Combat Headquarters (CHQ) reserves the right to modify these terms and conditions at any time. Changes will be effective immediately upon posting to the website. It is your responsibility to review these terms regularly. Continued use of the website or participation in events after changes constitutes acceptance of the updated terms.

11. Accessibility Statement

Website Accessibility:

Combat Headquarters (CHQ) is committed to making our website accessible to all users, including those with disabilities. If you encounter any accessibility issues or have suggestions for improving accessibility, please contact us at <u>info@CHQMMA.com</u>.

12. Contact Information

Contact Details:

For any questions or concerns related to these terms and conditions, please contact us at:

- Email: info@CHQMMA.com
- Website: <u>https://www.CHQMMA.com</u>

13. User Responsibilities

User Responsibilities:

Users must provide accurate information when registering for events or purchasing tickets. Users are responsible for maintaining the confidentiality of their account details and for all activities that occur under their account. Users must comply with all terms and conditions and notify CHQ immediately of any unauthorized use of their account.

14. Intellectual Property Rights

Intellectual Property:

All content on the CHQ website, including text, graphics, logos, and images, is the property of Combat Headquarters (CHQ) and is protected by intellectual property laws. Unauthorized use, reproduction, or distribution of any content is prohibited. For permissions, please contact us at info@CHQMMA.com.