

# Combat Headquarters (CHQ)

## Terms and Conditions

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### 1. Ticket Sales, Livestream, and Refund Policy

- **Ticket Pricing:** Tickets for Combat Headquarters (CHQ) events, including in-person and livestream pay-per-view (PPV) options, are priced based on availability and demand. Discounts may be offered during promotional periods and are subject to change without notice. All sales are final once completed.
- **Livestream PPV:** Access to livestream PPV events is available for select CHQ events. Upon purchase, you will receive a unique access link. Sharing or distributing this link is prohibited and may result in revocation of access without a refund.
- **Refunds and Cancellations:** Refunds for in-person tickets are only available if an event is canceled or significantly rescheduled. Refunds for PPV access will only be issued if technical issues on our end prevent access. If an event is postponed, your ticket or PPV access will be honored for the new date. Refund requests must be submitted within 7 days of the cancellation or rescheduling announcement. Contact us at [info@CHQMMA.com](mailto:info@CHQMMA.com) for any refund requests.
- **Match Changes:** CHQ reserves the right to modify the event lineup, including changes to matches, fighters, or schedules, without prior notice. All tickets purchased are final and non-refundable in cases of lineup changes.
- **Disputing Transactions:** Any chargebacks, disputes, or reversed payments for tickets purchased for past events will result in a ban from future events until a \$100 re-eligibility fee is paid. This policy applies to those attempting to reverse payments for previous events. We do not accept payments via PayPal, Venmo, or checks.

### 2. Sponsorship & Advertising Policy

- **Sponsorship Agreement:** Sponsorship packages include benefits such as brand exposure, VIP tickets, and more. CHQ reserves the right to terminate sponsorships if sponsors engage in activities contrary to CHQ's mission and values. Sponsorship payment plans may be available, with details outlined in the sponsorship agreement.
- **Livestream Sponsorship:** Sponsors may be featured during livestream events, with advertisements shown during breaks or as overlays. All advertisements are subject to CHQ approval.
- **Advertising Guidelines:** All advertisements must meet CHQ's content standards and may not promote illegal or discriminatory content.

### 3. Code of Conduct

- **Spectator Conduct:** All attendees must respect fellow spectators, participants, and event staff. Disruptive behavior—including physical altercations, harassment, or the use of offensive language—will result in ejection from the event without a refund. Prohibited items include outside alcohol, weapons, drugs, and anything deemed dangerous or

inappropriate by security.

- **Livestream Conduct:** Participants in the livestream chat must maintain respectful behavior. Offensive language, harassment, or disruptive behavior will lead to removal from the livestream without a refund.
- **Fighter Conduct:** All fighters must adhere to event rules and regulations. Misconduct, including unsportsmanlike behavior or substance use violations, may result in disqualification or suspension.

#### **4. Assumption of Risk**

By attending or participating in CHQ events, you acknowledge and voluntarily assume the inherent risks associated with combat sports, including the risk of injury, illness, or property damage. You agree not to hold CHQ liable for any such incidents that may occur before, during, or after the event.

#### **5. Health & Safety Protocols**

CHQ follows all applicable local health and safety guidelines. Attendees assume all risks related to exposure to infectious diseases, including but not limited to COVID-19, and agree not to hold CHQ liable for any such exposure or health-related outcomes.

#### **6. Privacy Policy**

- **Data Collection:** CHQ collects personal information (e.g., name, email address, payment details) when you purchase tickets, register for events, or contact us. This information is used solely to process transactions, improve services, and communicate about future events.
- **Livestream Data Collection:** For livestream PPV events, CHQ may collect data such as viewing habits, device information, and location to enhance the experience.
- **Third-Party Sharing:** Your personal information will not be sold or rented. It may be shared with payment processors or necessary service providers, or as required by law.

#### **7. Liability Waiver**

- **Participant Waiver:** All fighters must sign a waiver acknowledging the risks of combat sports. By signing, participants release CHQ from injury, loss, or damage during the event. A medical evaluation may also be required.
- **Spectator Liability:** CHQ is not responsible for any injuries or damages sustained by spectators before, during, or after the event. Attendance is at your own risk.

#### **8. Media & Photography Policy**

- **Media Rights:** By attending or participating in CHQ events, you grant CHQ the right to use any media captured during the event for promotional purposes.
- **Photography and Videography:** Spectators and participants may take photos/videos for personal use only. All media captured at CHQ events remains the property of CHQ. CHQ reserves the right to use or request removal of content uploaded online. Commercial use without written consent is prohibited.
- **Livestream Media Rights:** By purchasing livestream access, you consent to CHQ capturing

and broadcasting the event, including your likeness. Unauthorized recording or rebroadcasting is prohibited.

### **9. Payment Security**

CHQ uses secure, third-party payment processors and follows industry-standard security measures. CHQ is not liable for breaches or compromises caused by third-party providers.

### **10. Promotions, Contests, and User-Generated Content**

- Promotions and Contests: Participation grants CHQ the right to use your name, image, and related details for promotional purposes.
- User-Generated Content: By submitting or posting content on our platforms, you grant CHQ a non-exclusive, royalty-free license to use and distribute it for promotional purposes.

### **11. Accessibility Policy**

CHQ is committed to making its events and livestream experiences accessible. Reasonable accommodations may be provided for individuals with disabilities. Please contact [info@CHQMMA.com](mailto:info@CHQMMA.com) at least 7 days before the event with any specific accessibility needs.

### **12. Content Disclaimer**

Viewer discretion is advised. CHQ events may feature graphic combat content that may not be suitable for children or sensitive viewers. Parental guidance is advised for minors.

### **13. Termination of Access**

CHQ reserves the right to suspend or terminate livestream access or user accounts at any time without refund for violations of these Terms and Conditions, including but not limited to harassment, unauthorized sharing, or abuse of the system.

### **14. Force Majeure**

CHQ is not liable for failure to perform due to events beyond its control, including but not limited to natural disasters, pandemics, civil unrest, government restrictions, or technical failures.

### **15. Modification of Terms**

CHQ reserves the right to update or modify these Terms and Conditions at any time. Changes will take effect immediately upon posting on our website or notifying users via email or other official means. It is your responsibility to review these terms regularly.

### **16. Age Restrictions and Parental Consent**

All events are open to all ages unless otherwise stated. Minors wishing to participate as fighters must have parental consent and submit a signed waiver before participation.

## **17. Event Cancellation Due to Insufficient Fighters or Other Factors**

CHQ reserves the right to cancel or postpone events due to low registration or other uncontrollable factors. In such cases, ticket holders will be notified and may receive a refund or access to a rescheduled event.

## **18. Governing Law and Jurisdiction**

These Terms and Conditions are governed by the laws of the state where the event is held. Any disputes will be handled in that state's courts.

## **19. Indemnification**

You agree to indemnify, defend, and hold harmless Combat Headquarters (CHQ), its affiliates, officers, employees, and agents from any claims, liabilities, damages, costs, or expenses (including legal fees) arising from your use of our services, attendance at our events, or violation of these Terms.

## **20. Severability**

If any provision of these Terms and Conditions is found to be unlawful, void, or unenforceable, that provision shall be severed, and the remaining provisions will remain in full force and effect.

## **21. Entire Agreement**

These Terms and Conditions constitute the entire agreement between you and CHQ and supersede all prior or contemporaneous communications and proposals, whether oral or written.

## **22. Waiver of Class Actions and Jury Trial**

To the fullest extent permitted by law, you agree to waive any right to participate in class actions, class arbitrations, or collective proceedings. You also waive your right to a jury trial in any legal proceeding involving CHQ.

## **23. Arbitration Agreement**

Any disputes or claims arising under these Terms shall be submitted to binding arbitration administered by the American Arbitration Association (AAA) in accordance with its Commercial Arbitration Rules. The arbitration will take place in the state where the CHQ event in question occurred, and judgment on the arbitration award may be entered in any court with proper jurisdiction. You waive your right to participate in a lawsuit in court or in a class action related to any disputes with CHQ, except to seek injunctive relief or enforce an arbitration award.

## **24. Copyright Infringement**

If you believe any content on CHQ platforms infringes your copyright, please notify us by email at [info@CHQMMA.com](mailto:info@CHQMMA.com) with the following:

- Your full name and contact information;
- A description of the copyrighted work you claim has been infringed;

- A description of where the infringing content is located;
- A statement of good faith belief that the use is unauthorized;
- A statement under penalty of perjury that your notice is accurate.

## **25. Acceptance of Terms**

By accessing CHQ services, purchasing tickets, registering for events, viewing livestreams, or attending an event, you confirm that you have read, understood, and agreed to abide by these Terms and Conditions in full.

## **26. Contact Information**

Email: [info@CHQMMA.com](mailto:info@CHQMMA.com)

Website: [www.CHQMMA.com](http://www.CHQMMA.com)

Instagram/Facebook: @CHQMMA

TikTok/Twitter: @chqmma\_